

Reference case

"With Safewhere Identify and our organization component we can offer single sign-on for all employees, not just administrative. Moreover, with this solution we have taken an important step towards getting ready to use the support systems and the new Danish common public IT framework."

Jes Rønnow Lungskov, Enterprise Architect, Vejle Municipality



SINGLE-SIGN ON
ACCESS FOR ALL
EMPLOYEES

11,000
IDENTITIES



With Safewhere Identify, Vejle Municipality is able to grant single sign-on access to business applications for Active Directory (AD) users, field employees, and partners. The Identity and Access Management solution is based on established HR management processes and controlled by the municipality's HR system.

The Challenge

The municipalities are increasingly being challenged to provide access to the intranet and other business applications for employees working off-site and in the field. Employees working with childcare, social care, and roadwork do not spend their

working days behind a desk in controlled office environments. However, many of them carry a smartphone or tablet as part of their work, and their need for access to digital communication with the rest of the organization is increasing.

At the same time, the way administrative staff works also changes. They want to work on their own devices, whenever and wherever they want.

To meet these needs, Vejle Municipality wanted a solution that would be able to provide secure and efficient single sign-on access for 11,000 employees to the intranet and other important cloud and on-premises business applications from any device – be it on- or off-site. In addition, Vejle Municipality wanted to introduce account and password self-service functionality in order to improve efficiency and save help desk resources.

The Solution

Vejle Municipality chose Safewhere Identify as a platform for centralizing all identity and access management and synchronizing users between the municipality's HR system and the AD. Safewhere Identify reduces the municipality's dependency on the AD by validating non-AD users against the HR system.

The solution distinguishes between three different types of users:

1. AD users, who have zero sign-on access to the intranet and other relevant on-premises and cloud applications that are connected to the Safewhere Identify platform once they are logged in to the AD. Users can self-manage selected user information and reset their AD password without involving the help desk.
2. Non-AD users, who are provided single sign-on access to the intranet and the connected applications with the Danish electronic identity (NemID), which they can also use to self-manage their account and reset their password.
3. AD users logging in from outside the corporate network, who are also provided single sign-on access with NemID and are also offered self-service user management.

The Benefits

All of Vejle Municipality's employees are now part of the digitalization.

- With Safewhere Identify, Vejle Municipality is able to offer all employees secure and user-friendly access to the intranet and other connected applications without costly purchases of additional client access licenses for the AD and without increasing the workload in terms of creating and managing users and access rights.
- The enablement of remote access, self-service account management, and password reset makes work more flexible for the municipality's employees and increases their efficiency.
- The solution meets all requirements for identity and access management in a new common public IT framework (KOM-BITs Rammarkitektur) that is under way in Denmark and also supports all international industry standards.
- It is easy and cost effective to add new applications and authentication methods to the solution, as it is based on open standards.

ABOUT IDENTIFY

Safewhere Identify is an open and flexible platform for identity and access management, making it possible to offer all users easy and secure access to all applications and services with all login methods.

Safewhere Identify simplifies management of users' electronic identities and access rights and has its own built-in database, where both internal and external users can be created.

It represents a huge potential for savings in municipalities, which often have many users who are not located in Active Directory.

CUSTOMER

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